

# *The Risk Assessment of Banks and Financial Institutions*

Shengyu Tang<sup>1,a,\*</sup>

<sup>1</sup>*Faculty of Business and Economics, Monash University, Clayton, VIC 3800, Australia*  
*a. stan0241@student.monash.edu*

*\*corresponding author*

**Abstract:** This thesis investigates the profound impacts of the COVID-19 pandemic on the banking sector, focusing on how the crisis has reshaped risk management and operational strategies. It begins by contextualizing the pandemic's effects within the broader historical challenges faced by the banking industry, drawing parallels with past financial crises to outline the uniqueness of the current situation. Through a detailed analysis of operational, credit, and market risks, this study reveals how banks have responded to the increased volatility and the shift in consumer behaviors towards digital banking solutions. The research adopts a mixed-method approach, combining quantitative data from financial reports with qualitative insights from industry experts to provide a comprehensive overview of the pandemic's impact. Key findings suggest that the crisis has catalyzed significant changes in risk management practices, with banks rapidly adopting technological innovations to enhance resilience and operational efficiency. The conclusion posits that the ongoing challenges require banks to evolve, advocating for a proactive approach to risk management and a strategic embrace of digital transformation. This thesis contributes to the academic literature by providing empirical evidence of the pandemic's impacts and offers practical recommendations for banks and policymakers to mitigate future crises effectively.

**Keywords:** Banks and Financial Institutions, Risk Assessment, COVID-19 Pandemic

## 1. Introduction

The COVID-19 pandemic has unleashed a spectrum of challenges across various sectors, significantly impacting global economies and industries including the banking sector. As the virus spread rapidly across countries, governments worldwide implemented strict lockdown measures, which abruptly halted economic activities and led to widespread financial instability. This sudden disruption posed substantial operational and financial challenges to banks, catalyzing a reevaluation of risk management strategies and operational resilience. The pandemic exacerbated existing vulnerabilities within the banking sector, leading to heightened liquidity and credit risks. Banks faced unprecedented levels of market volatility and a shift in consumer behavior towards risk aversion, significantly affecting their business operations and customer interactions. Individuals and businesses, grappling with economic contraction, showed increased reluctance towards engaging in high-leverage investments, amplifying the sector's challenges. Moreover, policies such as the Federal Reserve's rate hikes introduced additional systemic risks, compounding the sector's difficulties in navigating the pandemic-induced economic landscape.

As history illustrates, pandemics are not transient crises; they imprint lasting scars on economies and societies. The COVID-19 pandemic, like the cholera epidemic of the early 1830s and the Spanish flu of 1918, poses an unprecedented challenge to the global economy, affecting various sectors including the banking industry [1]. As the pandemic unfolded, it exposed the banking sector to many risks, including operational, credit, market, and liquidity risks, reshaping the landscape of financial services [1].

The rapid spread of COVID-19 and the resultant economic disruptions have underscored the vulnerability of the global financial system. Banks, the backbone of economic stability, have encountered increased pressure due to fluctuating market conditions, changing customer behaviors, and heightened default risks. The pandemic has led to a surge in digital transactions, pushing banks to accelerate digital transformations while managing the risks associated with cyber threats and technological reliance [2].

Moreover, the socio-economic impacts of the pandemic have further complicated the operational dynamics within the banking sector. Financial institutions have had to navigate the complexities of maintaining liquidity while providing deferred payments and loans to support struggling businesses and individuals. Government interventions and regulatory adjustments have played pivotal roles in mitigating these challenges, yet they also introduced new compliance risks and strategic dilemmas for banks [2].

This paper aims to analyze the multifaceted risks introduced by the COVID-19 pandemic to the banking sector, drawing from recent academic literature and empirical data to explore the various dimensions of these challenges. Through a comprehensive review of the current situation and potential future scenarios, this study seeks to offer insights into the strategies that could enhance the resilience and adaptability of banks in the face of such global crises [1].

## 2. Liquidity Risk

At the height of the COVID-19 pandemic, the US government implemented massive monetary easing, which boosts economic activity by increasing the money supply, to stimulate consumption and drive economic growth. At the height of the COVID-19 pandemic, the US government implemented massive monetary easing, which boosts economic activity by increasing the money supply, to stimulate consumption and drive economic growth. This policy initially played a positive role in combating the recession, but over time, the excess money supply led to a significant increase in inflation. In response to rising inflation, the US Federal Reserve has begun a series of interest rate hikes aimed at curbing economic overheating and inflationary pressures by raising borrowing costs.

The immediate consequence of higher interest rates is an increase in borrowing costs, especially for banks that hold large amounts of fixed-income investments such as long-term bonds, whose asset values fall as interest rates rise. Such asset depreciation increases the market risk faced by banks, especially when the maturity of assets and liabilities does not match, and the capital adequacy ratio and liquidity of banks may be affected. In addition, higher interest rates typically slow economic growth and consumer spending, which in turn can lead to lower loan demand and increase credit risk in the banking sector.

This is particularly true for certain banks, such as Silicon Valley Bank. First, the factors that led to the collapse of Societe Generale were closely related to the bank's investment strategy and its depositor base. During the period of low interest rates caused by monetary policy in response to COVID-19, SVB invested heavily in debt securities. With interest rates rising sharply in 2022, these investments suffered large unrealized losses due to maturity mismatches and interest rate sensitivity. Moreover, the bank's deposit base is overly concentrated in the hands of a small group of venture capitalists, increasing the risk of a bank run. The sudden withdrawal of these depositors triggered the collapse of the banks, which were forced to liquidate their holdings at a loss [3].

Second, the COVID-19 pandemic led to an unprecedented monetary response from central banks, including the U.S. Federal Reserve, which lowered interest rates to near zero. These conditions initially spurred growth for banks like SVB that were heavily involved with tech sector financing. However, the rapid shift in the Fed's stance towards aggressive rate hikes in response to rising inflation exacerbated SVB's vulnerabilities, particularly its exposure to long-term U.S. Treasury bonds and other fixed-income securities, which decreased in value as interest rates increased [4].

In summary, the COVID-19 pandemic has indirectly had a significant impact on liquidity risk in the banking sector by driving extraordinary monetary policy and subsequent monetary policy adjustments, particularly for banks whose asset-liability management strategies are ill-suited to the new economic environment, exacerbating the risks associated with asset-liability mismatches and depositor concentrations. This impact reflects the vulnerability of banks to sudden macroeconomic changes and the importance of risk management.

### 3. Credit Risk

The impact of the COVID-19 pandemic on the global economy has been significant, posing serious challenges to credit risk in the banking sector in particular. With the economic slowdown and rising unemployment caused by the pandemic, the income of individuals and businesses has been greatly reduced, which directly affects the ability of borrowers to repay loans, resulting in higher default rates. These factors have increased banks' non-performance loans (NPLs) and overdue loans.

The slowdown in economic activity has led to a decline in personal savings and disposable income, increasing pressure on loan repayments. This is especially true for borrowers who rely on regular income to repay their loans, such as mortgage and car loan borrowers. In addition, the instability of the real estate market has also increased the risk of banks. House prices could fall, reducing the value of banks' collateral and increasing the risk of loan losses.

In the face of future uncertainties and potential credit losses, banks may adopt more conservative lending policies, such as raising lending standards, reducing lending quotas or raising interest rates. This tightening of credit markets further undermines the economic recovery. At the same time, governments may implement new regulatory measures in response to the economic downturn, such as mandatory loan grace periods, loan restructuring or other relief measures, which may affect banks' revenue and profit models.

Under the economic impact, many banks have a serious credit crisis, such as the credit crisis of Credit Suisse Bank. Credit Suisse, a major player in the banking sector, experienced significant financial losses, regulatory challenges, and management crises during this period. The pandemic intensified existing issues within the bank, leading to a severe credit crisis. Credit Suisse has been affected by the following factors in this shock: First, the bank reported substantial financial losses in 2020 due to high-risk investments in Greensill Capital and Archegos Capital, which both collapsed during the pandemic. These losses highlighted significant weaknesses in the bank's risk assessment and management practices [5]. Second, Credit Suisse faced fines and legal actions due to its involvement in corrupt practices and violations of international sanctions. These challenges further strained the bank's financial stability and damaged its reputation [5]. Furthermore, reputational damage and strategic overhaul, the crises led to a sharp decline in Credit Suisse's stock price and prompted strategic shifts, including raising capital and cutting dividends to stabilize the bank's financial situation [6]. The most famous of Credit Suisse's credit history is the Mozambique loan scandal.

Credit Suisse was implicated in a scandal involving secret loans of \$2 billion to state-owned companies in Mozambique, which were not disclosed to the IMF or other international donors. This case raised questions about the bank's ethical standards and compliance with international financial regulations. The bank's involvement led to legal battles and fines, further complicating its financial

challenges during the pandemic. The scandal exemplified broader issues in the bank's risk management and internal controls.

Both the financial losses during the pandemic and the Mozambique incident illustrate systemic failures in Credit Suisse's approach to risk management. The bank's aggressive pursuit of high-risk investments without adequate oversight led to severe financial and reputational damage. These events underscore the importance of robust internal controls and ethical guidelines in managing financial and operational risks. The need for comprehensive reforms in risk assessment and compliance practices is evident to prevent similar crises in the future.

#### 4. Market Risk

To stimulate economic growth during the COVID-19 pandemic, many central banks around the world have adopted policies to lower interest rates. While this has helped boost economic activity by increasing the willingness of businesses and consumers to borrow, it has also created significant interest rate risk for the banking sector. Interest rate risk is one of the most common market risks. It refers to the risk of investment value fluctuations caused by changes in interest rates. Such risks are particularly important in the banking sector because they directly affect a bank's net interest margin (NIM), the difference between the interest a bank earns on its loans and the interest it pays depositors on their deposits.

The central bank's policy of cutting interest rates is intended to stimulate the economy, but its side effects include a squeeze on banks' net interest income. Normally, lending rates fall with policy rate cuts, while deposit rates fall less, which leads to less interest income for banks. In addition, a sustained low-interest rate environment may drive banks to relax lending standards in pursuit of higher yields, thereby increasing credit risk.

Specifically, the impact of lower interest rates on the banking sector and society mainly includes:

(1) Lower profitability of banks: Overall profitability is likely to decline due to the narrowing of the net interest margin, which affects the main source of profitability of banks.

(2) Asset quality pressure: In a low-interest rate environment, to maintain or increase earnings, banks may lower the standards for loan issuance, which will increase the ratio of non-performing loans and put pressure on the asset quality of banks.

(3) Economic growth and consumption stimulus: Low-interest rate policies help the economic recovery by lowering borrowing costs, encouraging businesses to invest more and consumers to spend more. However, the effectiveness of this stimulus depends on the overall response of the market, including factors such as consumer confidence and business willingness to invest.

(4) Lower income for savers: A fall in deposit rates means less interest income for savers, which is particularly bad for groups that rely on deposit interest as their main source of income, such as retirees.

(5) Long-term effects on economic structure: Persistently low interest rates may cause money to be too cheap to invest in lower-yielding projects, which in the long run may reduce the economy's efficiency in allocating resources.

The collapses of Credit Suisse and Silicon Valley Bank (SVB), while seemingly triggered by distinct immediate causes, both deeply reflect the vulnerabilities imposed by the prevailing interest rate environment and recent shifts in rate policies. First, Credit Suisse faced a variety of challenges that culminated in its collapse. These included long-standing issues with risk management, massive withdrawals by clients, and a general loss of confidence which wasn't helped by the broader banking sector's troubles induced by rate hikes. The higher interest rates affected the market value of bonds and other long-duration assets in their portfolios, contributing to significant valuation losses [7]. Second, SVB's downfall was directly related to the rapid increase in interest rates by the Federal Reserve in response to inflation concerns. SVB had heavily invested in long-term bonds at low-

interest rates, which plummeted in value as interest rates rose. When SVB disclosed a large loss from these bonds, it triggered a bank run, exacerbated by the bank's client base of tech firms and startups that rapidly withdrew their deposits [8].

In addition, they are influenced by some common factors:

(1) Security market value: As interest rates rise, the market value of fixed-income securities declines. Both banks hold large amounts of these assets, which have been hurt as interest rates have climbed.

(2) Liquidity issues: Higher interest rates raise borrowing costs and affect banks' ability to manage sudden, large withdrawals, exposing vulnerabilities in their liquidity management.

(3) Risk management: In responding to changes in the interest rate environment, both banks have the challenge of anticipating and managing associated risks. Credit Zurich chronically failed to effectively manage risky assets and operations, while Silicon Valley Bank failed to properly hedge its bond portfolio against interest rate risk.

These crashes have highlighted key vulnerabilities in the banking sector in the face of major changes in economic policy, particularly interest rate policy. These events demonstrate the potential for rapid erosion of confidence among financial institutions, leading to a reduction in lending and increased scrutiny of banking practices, with wider economic implications for the banking sector as a whole. In addition, these events underscore the importance of a robust risk management framework that is responsive to significant changes in monetary policy and economic conditions.

## 5. Systemic Risk

Basel III was introduced to enhance the stability of the global financial system by increasing bank capital requirements and introducing more rigorous risk assessments. This framework aims to prevent the types of banking collapses that were seen during the 2008-09 global financial crisis by ensuring that banks maintain sufficient capital to absorb shocks and continue operating during financial downturns [9].

During the COVID-19 pandemic, the adequacy of Basel III's provisions was critically examined. The pandemic caused an economic downturn that led to increased default rates and a significant rise in non-performing loans (NPLs). This was particularly evident in developing and emerging economies where financial systems are not as robust. The pandemic exposed a potential rigidity in Basel III's regulations, as banks struggled to meet the high capital requirements set out during a period of unprecedented economic stress. These requirements, while designed to fortify banks against financial crises, appeared overly stringent in the face of a global health crisis that severely disrupted economic activities worldwide [10].

Moreover, Basel III's dependency on historical data and traditional financial models became a significant point of contention. The unique and unprecedented nature of the COVID-19 pandemic revealed limitations in the regulatory framework's ability to predict and manage new types of risks. Historical models used in Basel III could not adequately forecast the rapid economic changes or the specific impacts of a global health emergency, resulting in a regulatory framework that was ill-equipped to fully address the challenges posed by the pandemic. Particularly, the framework's treatment of liquidity risks was found lacking, as it did not provide sufficient measures to manage the acute liquidity shortages that occurred when the pandemic disrupted normal economic and financial operations [9].

To address these issues, it's evident that Basel III and similar regulatory frameworks need to incorporate more flexible and dynamic tools that can adapt to both known financial risks and unforeseen scenarios that arise from extraordinary global events. Enhancing the predictive power of regulatory models and introducing variable capital buffers that can be adjusted in real-time based on prevailing economic conditions could provide a more robust defense against the types of rapid



economic changes seen during the pandemic. Furthermore, integrating stress testing scenarios that specifically consider non-financial risks, such as those posed by health crises, could strengthen the overall resilience of the banking sector.

This analysis underscores the necessity for ongoing reform in global financial regulation, ensuring that it not only protects against known vulnerabilities but is also adaptable enough to respond to novel global challenges. Such reforms would not only safeguard the stability of the financial system but also enhance its ability to support economic recovery during periods of global distress.

## 6. Conclusion

The COVID-19 pandemic has served as a significant stress test for the global banking sector, revealing critical vulnerabilities and necessitating urgent strategic adjustments. Our findings indicate that banks must bolster their risk management frameworks to withstand similar future crises effectively. Key strategies include enhancing liquidity buffers, diversifying asset portfolios, and adopting more robust credit risk assessment techniques. Furthermore, the pandemic has accelerated the shift towards digital banking, underscoring the need for banks to integrate advanced technological solutions to improve operational efficiency and customer service. As the global economy continues to recover, the banking sector must adapt to the evolving landscape by prioritizing financial stability and sustainable growth.

In conclusion, while the COVID-19 pandemic has presented unprecedented challenges, it also offers a unique opportunity for the banking sector to evolve and fortify itself against future crises. By embracing technological advancements and enhancing risk management practices, banks can not only survive but thrive in the face of such global disruptions. This thesis contributes to the ongoing discourse on financial stability and provides actionable insights for both practitioners and policymakers to consider as they navigate the post-pandemic world.

## References

- [1] Belitski, M., Guenther, C., Kritikos, A. S., & Thurik, R. (2021). *Economic effects of the COVID-19 pandemic on entrepreneurship and small businesses*. *Small Business Economics*, 58(2), 593–609.
- [2] Ahmad, T., Haroon, Baig, M., & Jin, H. (2020). *Coronavirus Disease 2019 (COVID-19) Pandemic and Economic Impact*. *Pakistan Journal of Medical Sciences*, 36, 73-78.
- [3] Van Vo, L., & Le, H. T. T. (2023). *From Hero to Zero - The Case of Silicon Valley Bank*. *Social Science Research Network*.
- [4] Baker D. (2023). *The Silicon Valley Bank Run: Regulatory and Media Failure*. *Intereconomics*. 58(2), 127-128.
- [5] Research, E., & Bfsi, E. (2023, March 16). *Is Credit Suisse the next Lehman Brothers?* *ETBFSI.com*. <https://bfsi.economictimes.indiatimes.com/news/financial-services/is-credit-suisse-the-next-lehman-brothers/>
- [6] Vóneki, Z. T. (2020). *Crisis management and operational risk management in the financial sector in the shadow of COVID-19*. *Economy & Finance*, 7(3), 309–325.
- [7] Ghouse, G., Bhatti, M. I., & Shahid, M. H. (2022). *Impact of COVID-19, political, and financial events on the performance of Commercial Banking Sector*. *Journal of Risk and Financial Management*, 15(4), 186.
- [8] Hauf, P., & Posth, J. (2023). *Silicon Valley Bank - (Why) did regulation and risk management fail to uncover substantial risks?* *Social Science Research Network*.
- [9] Sozaeva, F. K. (2021). *Evaluation of the effectiveness of Basel III reforms under covid-19*. *Ekonomika I Upravljenje: Problemy, Resheniya*, 2(5), 21–26.
- [10] Barua B, Barua S. (2021). *COVID-19 implications for banks: evidence from an emerging economy*. *SN Business & Economics*, (1), 1-28.